



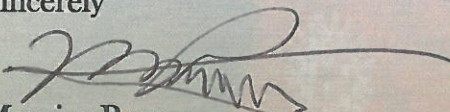
To Our Valued Partners:

As the Coronavirus (COVID-19) remains a matter of national concern, and with due care for the health and well-being of both our staff and you our valued partners, we are taking the following measures to safeguard our team members whilst ensuring we continue to deliver quality service to you. We remain open for business and operations continue as normal.

- ◇ We have reviewed and are guided by our Business Continuity Plan for emergency situations to ensure we not only remain available to cater to your needs, but that our systems remain secure and reliable.
- ◇ Our dedicated teams remain available to provide 24/7 technical support. Contact our Technical Support Unit at custserv@egovja.com or (876) 927-2416 and we will be happy to assist.
- ◇ We have the infrastructure in place to allow staff members to work remotely and we will utilize that option as necessary.
- ◇ Virtual engagements with customers, business partners and suppliers is encouraged and will be practised where possible.
- ◇ We have suspended all building tours and non-essential visits to our facilities.
- ◇ In acknowledgement that there may be some business-critical exceptions that warrant physical access to our facilities, we will have team members in place to facilitate same. Visitors will be subject to sanitization measures.
- ◇ We will continue to be guided by the general advisories from the Ministry of Health & Wellness and will keep you updated as the situation progresses.

We wish you and your loved ones the greatest of health and safety as we are all in this together.

Sincerely



Maurice Barnes
Chief Executive Officer

March 17, 2020